

Query-Based Exchange Overview

HealthConnections offers four Query-Based Exchange services:

- Statewide Patient Record Lookup (sPRL)
- Veteran’s Administration (VA)
- Department of Defense (DoD) Query
- New York State Immunization Information System (NYSIIS)

Statewide Patient Record Lookup (sPRL)

Statewide Patient Record Lookup (sPRL) allows users of the HealthConnections Patient Lookup portal to query the Statewide Health Information Network of New York (SHIN-NY) for patient data across New York State. Once the patient’s record is accessed, the **State MPI Query** will launch automatically based on the patient information in the record.

Veteran’s Administration (VA) / Department of Defense (DoD) Query

This functionality allows users of the HealthConnections Patient Lookup portal to query the Veteran’s Administration (VA) / Department of Defense (DoD) for patient data. Once the patient’s record is accessed, the VA/DoD document query will launch automatically based on the patient information in the record.

Results Delivery via Direct Mail

The NYSIIS Immunization Query is intended for participating organizations that have a need to query the New York State registry for immunization records on behalf of patients for whom they have a treating relationship.

Logging In

Access myConnections in your Internet browser at <https://hie.healthconnections.org>. Bookmark this tab for easy access later. Or, select “myConnections login” from the top right corner of the HealthConnections website.



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better data.
better insights.
**better
outcomes.**

ABOUT US





Type your HealthConnections **Username** and **Password** into the appropriate fields and click Log In.

If you cannot recall your password, click the **Reset password** or **unlock account** button to begin the password recovery process.

If you do not currently have a myConnections account, contact HealthConnections support at support@healthconnections.org or 315.671.2241 x 5 for information.

The screenshot shows the login interface for HealthConnections myConnections. At the top, the logo features the text "healthconnections" in grey and "myConnections" in blue, with an orange starburst icon to the right. Below the logo is a grey box containing two paragraphs of legal disclaimer text. The main section is titled "Sign in to myConnections" and contains a "Username" field with a red eye icon, a "Password" field with a red eye icon, a "Remember me" checkbox, a purple "Sign In" button, and a "Reset password or unlock account" button. At the bottom, there is a line of text providing contact information for the support team.

HealthConnections is a secure system used for exchanging health information. All access to HealthConnections is recorded and subject to audit. Unauthorized access is prohibited. Sharing of usernames and passwords is also prohibited. HealthConnections is not responsible for the completeness or accuracy of information. Users are responsible for independent examination, diagnosis and treatment of a patient.

The information accessed through HealthConnections is confidential and may contain sensitive patient information. By logging in and accessing patient records in the health information exchange, you may be viewing patient records that contain HIV/AIDS protected under Article 27-F of NY Public Health Law or patient records from facilities licensed or operated by the NYS Office of Mental Health for the NYS Office for People With Developmental Disabilities which may not be re-disclosed except as permitted by the NYS Mental Hygiene Law.

Sign in to myConnections

Username

Please enter a username

Password

Please enter a password

Remember me

Sign In

Reset password or unlock account

To get a login or speak to a team member, contact the HealthConnections Support team at [315-671-2241](tel:3156712241) option 5 or support@healthconnections.org.



Click on the **Patient Lookup** application.

Search for a patient.

There must be a “Reason” selected in order to execute a search. The reason automatically defaults to “Treatment”; however, you can choose other options by clicking the down arrow:

- Emergency Treatment
- Treatment
- Manage Consent
- Quality Improvement Activity

You may search for the patient by using either: Demographic Search where “Last Name” and “Date of Birth” are required Identifier Search by using the “Patient ID” which is the patient’s Hospital Medical Record Number.

Advanced Filter: Patients [Clear Search Criteria](#)

Search Requirements:

- Last Name and Date of Birth

or

- Patient ID

Reason For Search

Search Reason* ▼

Demographic Search

Last Name*	<input type="text"/>	Gender	<input type="text" value=""/>
First Name	<input type="text"/>	Date of Birth*	<input type="text"/>
Street 1	<input type="text"/>	Street 2	<input type="text"/>
City	<input type="text"/>	State	<input type="text"/>
Country	<input type="text"/>	ZIP Code	<input type="text"/>

Identifier Search

Patient ID*	<input type="text"/>	Insurance Plan ID	<input type="text"/>
Phone Number	<input type="text"/>		

Results ▼

Please Note: The required fields are marked with asterisks. You can further refine your search by filling out the other data elements, however they are not required.

If you choose to view the patient’s record, consent will be required. If your patient has provided a Yes consent value, you will be directed to the patient record immediately.

If your patient has a **No** or **Emergency Only** consent value, or if they have not provided a consent value at all, you will be navigated to the screen below and can follow the standard process to access the patient record.

None on File/Emergency Only:

Patientone, Test Male 10/20/1953 (65 yrs) (HeC ID:8012201)

123 MAIN ST, ANYWHERE, NY 13367

You Do Not Have Consent To View This Patient's Data

Consent In Effect: User Provider Group

This patient has consent data you currently do not have access to view.

You can access clinical and demographic information

Access will be audited

Break the Glass

You can manage consent

Consent Information

Consent Type	Applied To	Authoring Facility
Emergency	Organization: Test Practice 2	Group: Test Practice 2

No:

Patient Actions

Back to List

TEST, PATIENT1 Unknown 01/01/1951 (62 yrs) (HeC ID:3905154)

109 S. Warren Street, SYRACUSE, NY 12303

This Patient Has Declined Access To Their Data

Patient's have the ability to opt-in or opt-out of HIE data sharing policies. In some cases, a patient may declare their data to be available only declared their information private. You will be required to "break the glass" to view this patient's data. Access to this patient's data will be au

You can manage consent

Consent Information

Consent Type	Active	Applied To	Authoring Facility	Location	Effective O
No	✔	Organization: HealthConnections	HealthConnections RHIO		04-25-2013

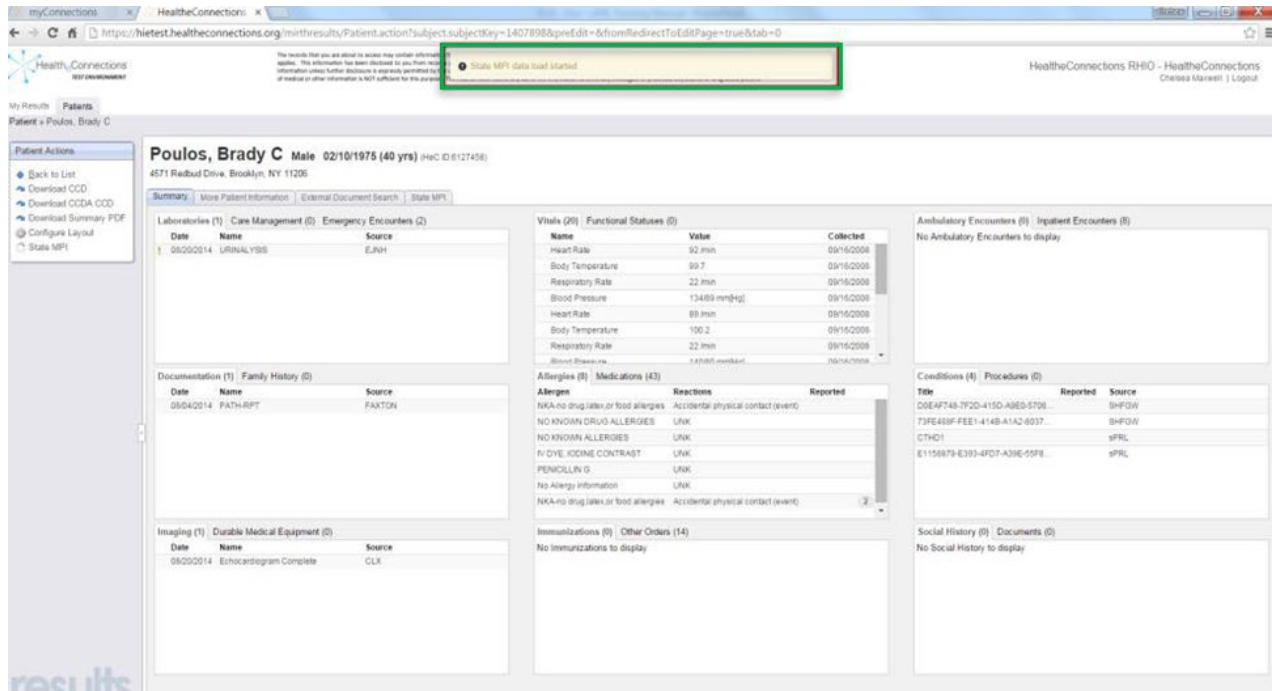
+ Add Consent

Accessing Query-Based Exchange

Statewide Patient Record Lookup (sPRL)

Statewide Patient Record Lookup (sPRL) is a core service intended for participating organizations that have a need to access protected health information (PHI) on behalf of patients with which they have a treating relationship.

Once the patient's record is accessed, the **State MPI Query** will launch automatically based on the patient information in the record.



The screenshot shows a patient record for Brady C. Poulos, Male, born 02/10/1975 (40 yrs), with IHC ID 6127458. The record is accessed from 4571 Redbud Drive, Brooklyn, NY 11205. A notification at the top right states "State MPI data load started". The interface includes several data sections:

- Laboratories (1):**

Date	Name	Source
06/20/14	URINALYSIS	ERNH
- Documentation (1):**

Date	Name	Source
06/4/2014	PATH-RPT	FAXTON
- Imaging (1):**

Date	Name	Source
06/20/14	Echocardiogram Complete	CLX
- Vitals (2):**

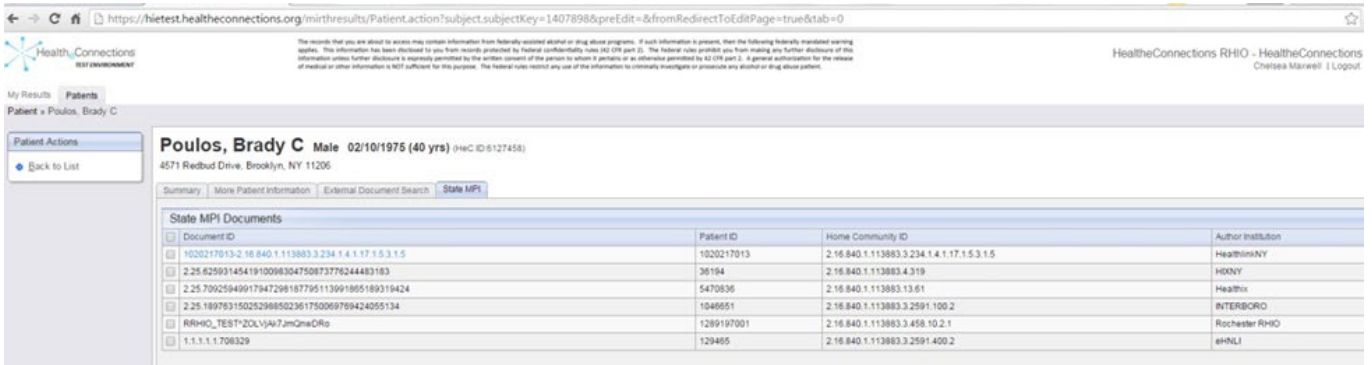
Name	Value	Collected
Heart Rate	92/min	09/16/2008
Body Temperature	99.7	09/16/2008
Respiratory Rate	22/min	09/16/2008
Blood Pressure	134/89 mmHg	09/16/2008
Heart Rate	89/min	09/16/2008
Body Temperature	100.2	09/16/2008
Respiratory Rate	22/min	09/16/2008
Blood Pressure	137/88 mmHg	10/16/2008
- Allergies (8):**

Allergies	Reactions	Reported
NKA-no drug latex or food allergies	Accidental physical contact (event)	
NO KNOWN DRUG ALLERGIES	UNK	
NO KNOWN ALLERGIES	UNK	
Iv DYE, IODINE CONTRAST	UNK	
PENICILLIN G	UNK	
No Allergy information	UNK	
NKA-no drug latex or food allergies	Accidental physical contact (event)	
- Conditions (4):**

Title	Reported	Source
D06A748-7F2D-415D-A9E0-57D8		SHPOW
73FE488F-FEE1-414B-A1A2-6037		SHPOW
CTHD1		sPRL
E1158878-E393-4FD7-A38E-05F8		sPRL

When the State MPI query completes, click the **View Results** button or the **State MPI** tab in the patient summary.

A **No documents returned** notification will appear if no documents exist within a RHIO for that patient in other regions of New York State.



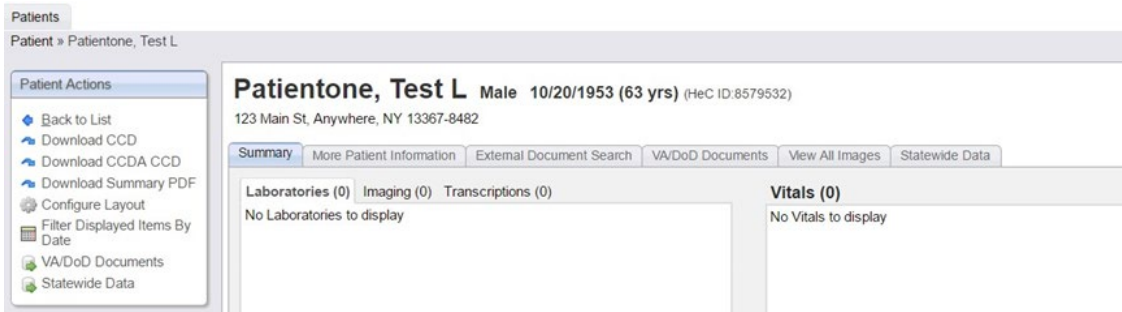
Document ID	Patient ID	Home Community ID	Author Institution
1020217013	1020217013	2.16.840.1.113883.3.234.1.4.1.17.1.5.3.1.5	HealthInsNY
2.25.8259314541910098304750873776244483183	36194	2.16.840.1.113883.4.319	HIXNY
2.25.73025949917947298187795113991865189319424	5470836	2.16.840.1.113883.13.61	Healthix
2.25.18976315025388852361750069789424055134	1046651	2.16.840.1.113883.3.2591.100.2	INTERBORD
RfhwO_TES7-2OLVjw7zmQwDRo	1289197001	2.16.840.1.113883.3.458.10.2.1	Rochester RHIO
1.1.1.1.1708329	129465	2.16.840.1.113883.3.2591.400.2	ehNLI

Click on a **Document ID** (highlighted in blue) to view the CCD from the other regions of New York State.

The CCD from the other region in NYS will open in a new tab for **Read Only** access.
All returned documents from the State MPI query remain on the patient record for 15 minutes.

Veterans Administration (VA) Health Information Exchange / Department of Defense

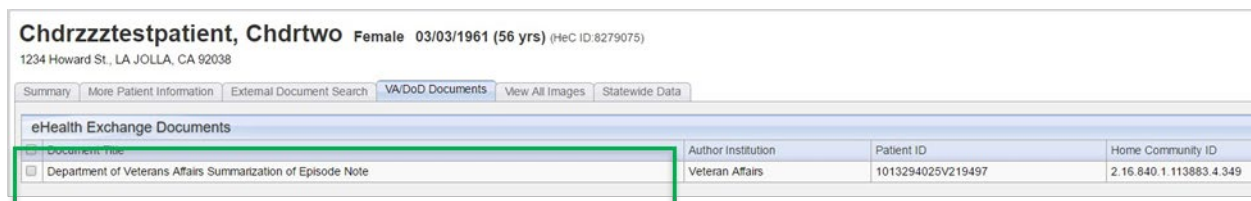
VA/DoD Patient Lookup includes documents not shown in the **Summary** or **More Patient Information** tabs. This includes documents returned from an automated query of the VA/DoD.



Once the patient record is accessed, the **VA/DoD** documents query will launch automatically based on the patient information in the record.

To view any data pulled from the query, click on the VA/DoD documents tab.

Note: Not all patients have VA/DoD data available. A **No documents returned** notification will appear if no documents exist from the VA/DoD systems.



Document Title	Author Institution	Patient ID	Home Community ID
Department of Veterans Affairs Summarization of Episode Note	Veteran Affairs	1013294025V219497	2.16.840.1.113883.4.349



Click on a **Document ID** (highlighted in blue) to view the CCD from the other regions of New York State.

The CCD from the other region in NYS will open in a new tab for **Read Only** access.
All returned documents from the State MPI query remain on the patient record for 15 minutes.

Logging Out

You can exit HealthConnections by clicking on Sign Out in the top right corner.