practices & clinics

For practices and clinics, connecting to HealtheConnections offers services and extensive data you can't get anywhere else, even within your own EHR. The results are better communications, improved provider experience and enhanced patient care.

prepare for a new patient

Download laboratory results, radiology reports, medications, allergies, problem lists, and more.

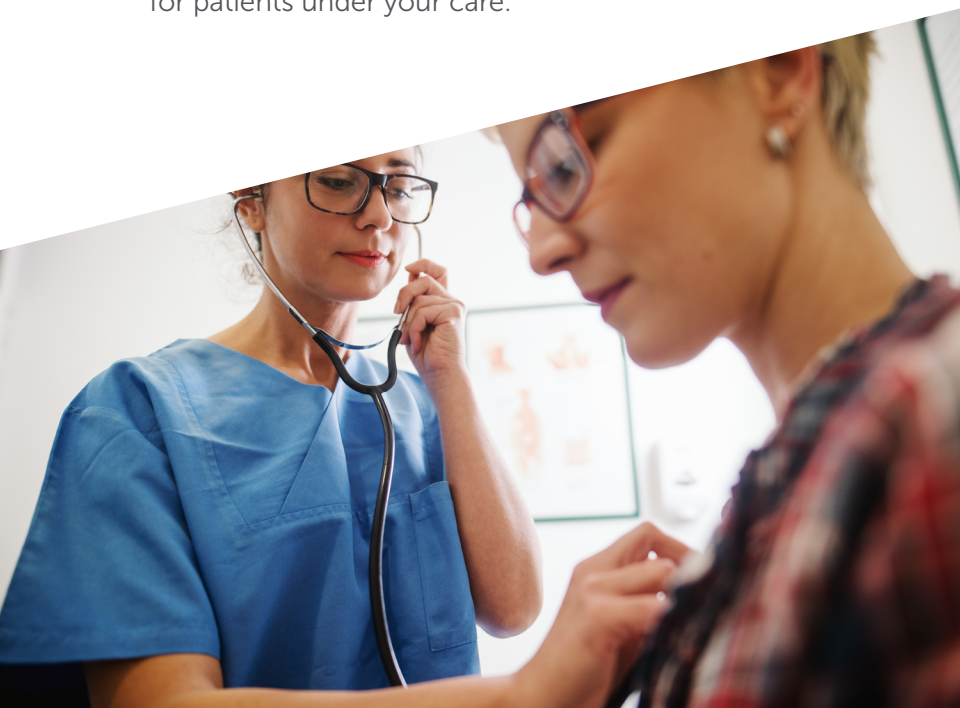### eliminate the chance for a patient forgetting their image CD

Easily access and view diagnostic-quality images without any special equipment.

make a referral or receive referral information

Send and receive visit notes electronically with other organizations or reference our National Provider Directory to find the right contact.

stay updated on high-risk patients

Receive automatic, customizable clinical alerts for patients under your care.

How Can HealtheConnections Help You?

patient lookup

Consolidated patient information from hundreds of data sources creates a comprehensive clinical record, available at the touch of a button. Medications, allergies, medical history, labs, and more!

direct mail

Secure, HIPAA-compliant communication for fast and easy care coordination. The intuitive system allows for live chat, sending and receiving attachments, and contains a national provider directory to connect you to referral partners.

myAlerts

Receive clinical notifications customized to your preferences in-region and throughout New York State. Filter and subscribe to alerts by patient, hospital, or consent, and receive through secure Direct Mail in real-time or by daily digest.

results access & delivery

View results directly in the HealtheConnections portal or delivered into your own system for easy access. Cut down on waiting for faxes or phone calls – no need for a lab interface or electronic health record system.

image exchange

View diagnostic-quality images easily and efficiently for comparative studies directly in the provider portal or have them delivered into your own PACS through Transfer-to-PACS.

query-based exchange

Connect to other state and federal partners including other regional HIEs, the New York State Immunization Information System, and more.