

pharmacies

As a pharmacy, HealtheConnections can provide crucial information to help you coordinate service for your patients, quickly and effectively. The results are better communications, improved customer experience and enhanced patient care.

exchange protected health information with another organization

Use our HIPAA-compliant email service to send messages to another participating provider.

have information at your fingertips for a prescription pick up

Download medications, problem lists, and more medical history background from participating hospitals.

get information on an unfamiliar patients with complicated medical histories

Access clinical data from thousands of providers across New York State.

reduce outbound calls for medical records

View patient records from your prescribing physicians and view histories for patients with chronic diseases without having to call anyone!



How Can HealtheConnections Help You?



patient lookup

Consolidated patient information from hundreds of data sources creates a comprehensive clinical record, available at the touch of a button. Medications, allergies, medical history, labs, and more!



direct mail

Secure, HIPAA-compliant communication for fast and easy care coordination. The intuitive system allows for live chat, sending and receiving attachments, and contains a national provider directory to connect you to referral partners.



myAlerts

Receive clinical notifications customized to your preferences in-region and throughout New York State. Filter and subscribe to alerts by patient, hospital, or consent, and receive through secure Direct Mail in real-time or by daily digest.



query-based exchange

Connect to other state and federal partners including other regional HIEs, the New York State Immunization Information System, and more.