

# long-term care

As a long-term care facility, HealtheConnections can help you send, receive, and access a patient's information as they are transitioning between care settings and multiple care providers. The results are improved communications, improved patient safety, and enhanced patient care.

## **receive a new patient**

Send and receive visit notes electronically from other organizations prior to the patient's arrival.

## **get a clear view of a patient's medical history**

Download laboratory results, radiology reports, medications, allergies, problem lists, and more. Plus, get access to COVID test results and immunization reports.

## **close the loop with your patient's primary care provider**

Receive automatic clinical alerts customized to your patients and workflow.

## **reduce readmission rates**

Easily access and understand patient profiles to identify gaps in care, and access unique dashboards, registries, and reports to support care and chronic disease management.



# How Can HealtheConnections Help You?



## patient lookup

Consolidated patient information from hundreds of data sources creates a comprehensive clinical record, available at the touch of a button. Medications, allergies, medical history, labs, and more!



## myAlerts

Receive clinical notifications customized to your preferences in-region and throughout New York State. Filter and subscribe to alerts by patient, hospital, or consent, and receive through secure Direct Mail in real-time or by daily digest.



## direct mail

Secure, HIPAA-compliant communication for fast and easy care coordination. The intuitive system allows for live chat, sending and receiving attachments, and contains a national provider directory to connect you to referral partners.



## myData

Easily access and understand patient profiles to identify gaps in care. Providers can view their patient's data not only from their system but also from community-wide data.



## results access & delivery

View results directly in the HealtheConnections portal or delivered into your own system for easy access. Cut down on waiting for faxes or phone calls – no need for a lab interface or electronic health record system.



## image exchange

View diagnostic-quality images easily and efficiently for comparative studies directly in the provider portal or have them delivered into your own PACS through Transfer-to-PACS.



## query-based exchange

Connect to other state and federal partners including other regional HIEs, the New York State Immunization Information System, and more.