

human services

As a human services organization, HealtheConnections can provide crucial information in both clinical and non-clinical settings. The results are improved communications and enhanced patient care.

get quick access to a patient's medical history

Download laboratory results, radiology reports, medications, allergies, problem lists, and more.

view a patient's medical images

Easily access and view diagnostic-quality images without any special equipment.

stay updated on high-risk patients

Receive automatic, customizable clinical alerts for patients under your care.

follow-up with the patient's primary care provider or a specialist

Send and receive visit notes electronically with other organizations or reference our National Provider Directory to find the right contact.



How Can HealtheConnections Help You?



patient lookup

Consolidated patient information from hundreds of data sources creates a comprehensive clinical record, available at the touch of a button. Medications, allergies, medical history, labs, and more!



direct mail

Secure, HIPAA-compliant communication for fast and easy care coordination. The intuitive system allows for live chat, sending and receiving attachments, and contains a national provider directory to connect you to referral partners.



myAlerts

Receive clinical notifications customized to your preferences in-region and throughout New York State. Filter and subscribe to alerts by patient, hospital, or consent, and receive through secure Direct Mail in real-time or by daily digest.



image exchange

View diagnostic-quality images easily and efficiently for comparative studies directly in the provider portal or have them delivered into your own PACS through Transfer-to-PACS.



query-based exchange

Connect to other state and federal partners including other regional HIEs, the New York State Immunization Information System, and more.