



# health information exchange

Instantly connect to other providers  
across New York State — without faxing or  
waiting — resulting in better coordinated  
care for your patients.



Health information exchange (HIE) is the secure flow of patient data among healthcare providers like you. With a patient's consent, their care team has easy access to their electronic medical records, including:

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Histories

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Labs

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Images

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Reports

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Diagnostic Tests

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Visit Notes

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And More

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As you know, this information is essential to provide the highest quality care. With HealtheConnections' HIE services, you can do just that.

## a little bit about us

HealtheConnections embraces its mission as a nonprofit accredited by the New York State Department of Health, helping to improve health and care in our communities by giving you tools you need to do your best work.

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Thousands of providers are benefiting from the HIE, and you can too!  
Give us a call at 315-671-2241 x5 to get started.

## HealthConnections is the only regional data partner that can support you in all these areas with community-wide data:

### clinical care & quality

- quickly serve patients at the point of care
- securely communicate with other providers
- analyze community-wide data for your patient population
- support your efforts to manage chronic disease in your patients

### community & public health

- support quality of care coordination for human services and community-based organizations
- helping address social determinants of health
- support public health clinics, outbreak investigations, and medical examiner determinations
- support public health surveillance, research and evaluation activities
- support population health improvement initiatives

## health information exchange services are completely free:

### patient lookup

Real-time patient records at the touch of a button. Use Patient Lookup to also access these services:

- **image exchange**

Receive and view diagnostic-quality images through our universal viewer, or even in your own system

- **query-based exchange**

Access information from statewide and national databases

- **myResults**

View labs, rads, and reports on your patients quickly and easily

### myAlerts

Customizable clinical alerts for hospital and ED admits, discharges, and transfers

### results delivery

Receive labs, rads, and reports directly into your EHR

### direct mail

HIPAA-compliant secure mail & national provider directory

### myData

Dashboards and registries that allow users to better understand their patient profiles



### join a webinar

Whether you're a new user or a healthcare professional looking to learn more about health information exchange, there's a webinar option for you.

Visit [healthconnections.org/events](https://healthconnections.org/events) to sign up