

behavioral & mental health centers

HealthConnections can help you get the most complete view of your patient's health including up-to-date records, receive clinical alerts in near real-time, and more. The benefits are improved communication and enhanced patient care.

stay updated on high-risk patients

Receive automatic, customizable clinical alerts for patients under your care.

get records on an unfamiliar patient

Download community-wide records including laboratory results, radiology reports, medications, allergies, problem lists, and more prior to their first visit.

transfer or receive patient information to and from another organization

Send and receive visit notes electronically with other organizations or reference our National Provider Directory to find the right contact.



How Can HealtheConnections Help You?



patient lookup

Consolidated patient information from hundreds of data sources creates a comprehensive clinical record, available at the touch of a button. Medications, allergies, medical history, labs, and more!



direct mail

Secure, HIPAA-compliant communication for fast and easy care coordination. The intuitive system allows for live chat, sending and receiving attachments, and contains a national provider directory to connect you to referral partners.



myAlerts

Receive clinical notifications customized to your preferences in-region and throughout New York State. Filter and subscribe to alerts by patient, hospital, or consent, and receive through secure Direct Mail in real-time or by daily digest.



myData

Easily access and understand patient profiles to identify gaps in care. Providers can view their patient's data from not only their system but community-wide data, with a full suite of dashboards, registries, and reports to support care and chronic disease management.



results access & delivery

View results directly in the HealtheConnections portal or delivered into your own system for easy access. Cut down on waiting for faxes or phone calls – no need for a lab interface or electronic health record system.



query-based exchange

Connect to other state and federal partners including other regional HIEs, the New York State Immunization Information System, and more.