

# did you **capture consent** for your last patient?

Follow these 2 easy steps:

## 1 ask

- ✓ Follow the script for your office
- ✓ Answer questions or share “Connecting You to Better Care”
- ✓ Record the consent according to your office’s procedure

## 2 capture

**ELECTRONIC:** Submit the consent choice in your EMR according to your office’s procedures

**MANUAL:** Log in to myConnections and use Patient Lookup

- ✓ Search patient name & DOB
- ✓ Enter consent choice

**that’s it! you’re done!**

Your team can now access and share records safely and securely to better support this patient’s care.



**95%** of patients  
who are asked  
say **YES!**

If your patient says no, be sure to share the “Connecting You to Better Care” sheet for more detail on how their consent contributes to BETTER CARE.

# what to say when talking to your patients

Reference this script when asking for a patient's consent.

We use HealtheConnections to securely access your records and communicate with other providers that you see. Please check "yes" on this form and sign here, allowing us to access your comprehensive health record through this system – Things like allergies, medications, images, etc. from your other doctors or care providers. It's important for us to fully understand your medical background and ensure we're making the best decisions for your care.

## what is the HealtheConnections HIE?

- HealtheConnections is accredited by the New York State Department of Health to operate the health information exchange (HIE) for our region
- HIE is the process of securely storing and sharing patient medical information among a patient's care team
- Records can only be accessed with patient consent and by authorized healthcare professionals
- HealtheConnections security standards (called HITRUST) are governed and audited regularly by NYS regulations and protected through strict requirements

## what information is in the HIE?

- Medications
  - Allergies
  - Vitals
  - Labs
  - Radiology Images
- ...and more!

