



Timely admission & discharge notifications direct to you.

myAlerts

Sometimes, you just need a quick answer to a very simple question. With myAlerts, that's exactly what you'll get. You'll understand where your patient was, when they were there, and why they visited through a convenient notification that you or your staff can receive directly.



Improve care transition management



Real-time alerts for quick and appropriate intervention

How does it work?

Incoming real-time information is analyzed electronically by HealtheConnections, automatically generating an alert to subscribing providers. These alerts contain critical information including:

- + Patient demographics
- + Hospital and physician information
- + Discharge diagnoses
- + Chief complaint

Customize your subscription.

Subscriptions can be customized in many different ways, including consent-based, provider-based, alerts types, and patient list, along with the capability to filter out specific hospitals.

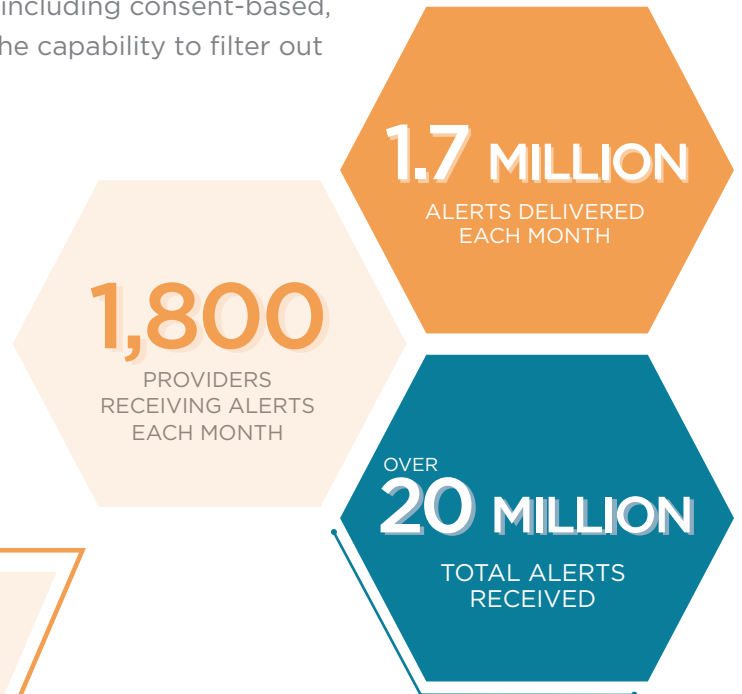
Receive alerts conveniently through:

- + Real-time Direct Mail
- + Daily Digest Direct Mail
- + SMS Text Message (alerts not containing PHI)
- + On-demand through myConnections portal



Knowing the care that my patients are receiving in the hospital is crucial to make sure I can follow up or intervene where necessary...with myAlerts, that visit information comes directly to my key staff. There's no guesswork involved."

JEFFREY SNEIDER, MD
PRIMARY CARE PHYSICIAN



myAlerts helps providers to:

- + Avoid unnecessary treatments through better patient care management
- + Access timely admission/discharge alerts to follow up with your patients as needed
- + Monitor chronically ill patients through notifications of emergency events

Convenient access through the myConnections portal:

Patient	Facility	Event Type	Message Time	Hide in Grid
John, Doe	Demo Hospital	Inpatient Discharge	4/1/2019 7:00:00 AM	<input type="checkbox"/>
John, Doe	Demo Hospital	Inpatient Discharge	3/25/2019 7:00:00 AM	<input type="checkbox"/>

Statewide Alerting

Subscribers can receive alerts from hospitals and other sources throughout New York State. These messages are available via consent-based and patient list alerting.

Alert Types

- + Emergency Department Admit/ Discharge/ Cancellation alert
- + In-patient Admit/Discharge/Cancellation alert
- + Medication Adherence alert (currently available for providers whose patients use Kinney Drugs)

Supporting Quality Measures

myAlerts helps to ensure quick follow-up with your patients, which improves overall quality of care and directly helps you satisfy MIPS/MACRA and PCMH.

To learn more about myAlerts and how it can help your organization, send us a message at info@healthconnections.org or call us at **315-671-2241 x5**.

