

Welcome to HealtheConnections!

Boston Children's Health Physicians, LLP Staff

HealtheConnections is your Regional Healthcare Information Exchange (RHIO). Follow the steps below to learn about the importance of capturing patient consent to support your clinicians' access to medical records in the HIE.

Capturing Consent to Access Records

1. Register and attend a [Consent Training Webinar](#).
If you cannot join a live webinar, we offer a [self-training guide](#), or you can access a recorded Consent Training webinar [here](#).
2. How to Explain Consent to Your Patients
The patient-facing piece titled, [Connecting you to Better Care](#), can be downloaded, printed, and referenced by your admissions and front desk staff when speaking with patients.

Your team members can also visit the [FAQ Page](#) on our website for more information.
3. Inputting Patient Consent into NextGen
For guided workflow questions regarding the patient consent value in NextGen EHR, please reach out to your immediate supervisor.
4. Additional Information and Support
Please reach out to your dedicated HealtheConnections Account Manager, Diane Beatini, at 315-671-2241 x132 or dbeatini@healtheconnections.org

About HealtheConnections

HealtheConnections is the regional health information organization (RHIO) serving the 26 counties of the Central, Northern, Southern Tier, and Hudson Valley regions of New York State. We're a not-for-profit entity providing health information exchange, value-based services, and population health improvement efforts, fully accredited by the New York State Department of Health and a member of the Statewide Health Information Network of New York.

Through trusted collaboration with participants, stakeholders, and partners, we develop and deliver valued services, enabling improvements in health and healthcare delivery, resulting in healthier people, better care, and cost efficiencies. Visit us at healtheconnections.org.