



Human Services

As a human services organization, connecting to HealtheConnections can provide crucial information when it's needed most - at the point of care. Here are a few examples of how your organization can benefit:

Complicated medical history?

With Patient Lookup, you'll be able to view consolidated patient records from many sources, including patient health information throughout New York State and federally-connected systems.

Patient with chronic conditions or requires attentive monitoring?

myAlerts uses real-time analyzed information to automatically generate a clinical alert and send it to subscribing providers.

Regular communications with other providers about care?

The National Provider Directory through Direct Mail lets you send and receive visit notes directly from other organizations.

2.8M

ALERTS EXCHANGED
PER MONTH

5.5M

CLINICAL SUMMARY
DOCUMENTS RECEIVED
PER MONTH

297,000

DIRECT MESSAGES
EXCHANGED

How Can HealthConnections Help You?



Patient Lookup

Consolidated patient information from hundreds of data sources create a comprehensive clinical record, available at the touch of a button. Medications, allergies, medical history, labs, and more!



Query-Based Exchange

Connect to other state and federal partners including other regional HIEs, the Veterans Administration, the Department of Defense, the New York State Immunization Information System, and more.



myAlerts

Receive clinical notifications customized to your preferences in-region and throughout New York State. Filter and subscribe to alerts by patient, hospital, or consent, and receive through secure Direct Mail in real-time, daily digest, or even by SMS text message.



Direct Mail

Secure, HIPAA-compliant communication for fast and easy care coordination. The intuitive system allows for live chat, sending and receiving attachments, and contains a national provider directory to connect you to referral partners.

To learn more about our company or services, visit us at healthconnections.org or call us at **315-671-2241 x5**.

