



Behavioral and Mental Health Centers

As a behavioral and mental health center, connecting to HealtheConnections can provide crucial information when it's needed most - at the point of care. Here are a few examples of how your organization can benefit:

Need updates on high-risk patients?

myAlerts uses real-time analyzed information to automatically generate alerts and sends to subscribing providers.

Seeing an unfamiliar patient?

Patient Lookup lets you download laboratory results, radiology reports, medications, allergies, problem lists, and more. (For Part 2 protected information access, HealtheConnections complies with federal and state regulations.)

Need to transfer to another organization?

The National Provider Directory through Direct Mail lets you send and receive visit notes directly from other organizations.

2.8M

ALERTS EXCHANGED
PER MONTH

5.5M

CLINICAL SUMMARY
DOCUMENTS RECEIVED
PER MONTH

268,000

IMAGE STUDIES
RECEIVED PER MONTH

How Can HealtheConnections Help You?



Patient Lookup

Consolidated patient information from hundreds of data sources create a comprehensive clinical record, available at the touch of a button. Medications, allergies, medical history, labs, and more!



myAlerts

Receive clinical notifications customized to your preferences in-region and throughout New York State. Filter and subscribe to alerts by patient, hospital, or consent, and receive through secure Direct Mail in real-time, daily digest, or even by SMS text message.



Direct Mail

Secure, HIPAA-compliant communication for fast and easy care coordination. The intuitive system allows for live chat, sending and receiving attachments, and contains a national provider directory to connect you to referral partners.



Query-Based Exchange

Connect to other state and federal partners including other regional HIEs, the Veterans Administration, the Department of Defense, the New York State Immunization Information System, and more.



Results Access & Delivery

View results directly in the HealtheConnections portal or delivered into your own system for easy access. Cut down on waiting for faxes or phone calls - no need for a lab interface or electronic health record system.

To learn more about our company or services, visit us at [healthconnections.org](https://www.healthconnections.org) or call us at **315-671-2241 x5**.

