



VA Consent steps for Civilian Organizations

Current Consent Process:

Both the Department of Veteran Affairs' Request for Authorization to release protected Health Information to HIEs' and the HealthConnections consent (the approved 2-value form (without emergency consent)) are presented to the patient. Completed forms are sent to the Release of Information Office (ROI). ROI manages both consents. Affirmative consent is identified on the VA medical records.

It is acceptable for civilian organizations to have the VA-exclusive form completed then submitted to ROI through fax to 315-425-4344 or fax 315-425-2401. This will 'unlock' the patient's records in the Query the VA through HeC within 24 hours.