Statewide Encounter Alerts Best Practice Guides: Cohorts

SHIN-NY Statewide Encounter Alerts, powered by HealtheConnections, deliver real-time notifications to help providers coordinate care, reduce gaps, and improve outcomes. Using PointClickCare's next-generation technology and comprehensive, statewide health data, these alerts give timely, secure insights from Inpatient and Emergency Department encounters.

This Best Practice Guide walks users through the **Cohorts section**.

Quick links below allow users to jump directly to the sections most relevant to their needs.

Cohorts 2

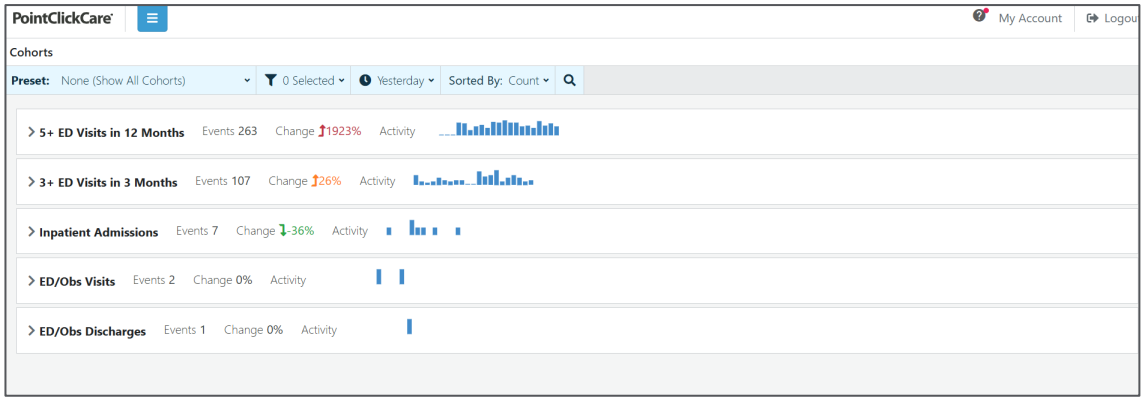
Cohort Preferences 3

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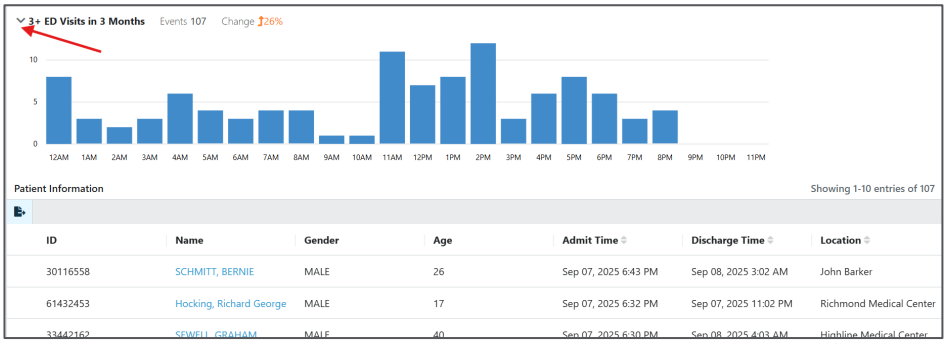
Cohorts

After logging in, the Cohorts page automatically populates. It organizes a facility's patient subscription list based on pre-set criteria by each Cohort title (e.g., 5+ ED visits in 12 months) and updates in real time.

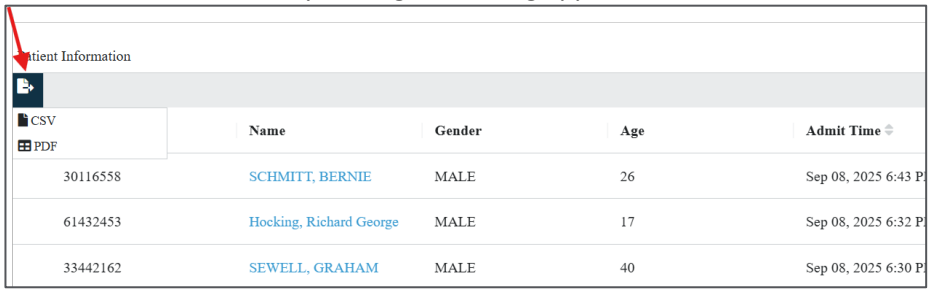


Click on > to expand a Cohort view. Details include:

- Activity Graph: Visual representation of the event distribution throughout the time frame selected. **Note**: The time recorded for the event is when the patient meets the criteria and is not necessarily directly associated with the admit or discharge time.
- ID: Patient ID or MRN provided by the facility
- Name: Patient Name (Last, First)
- Gender: Patient Gender
- Age: Patient Age
- Admit Time: Date and time of Admit for the visit that caused the cohort to trigger
- Discharge Time: Date and time of discharge for the visit that caused the cohort to trigger
- Location: Location of the facility at which the visit that triggered the cohort occurred



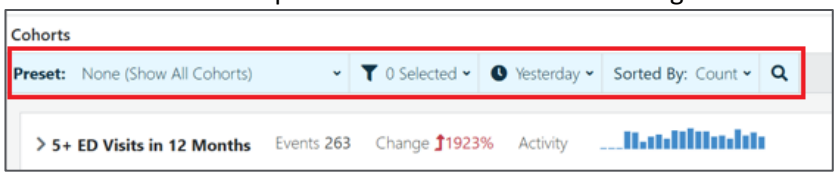
To export, click on the Export Tool icon to download the patient list. CSV or PDF file options available. Downloads will reflect any sorting or filtering applied.



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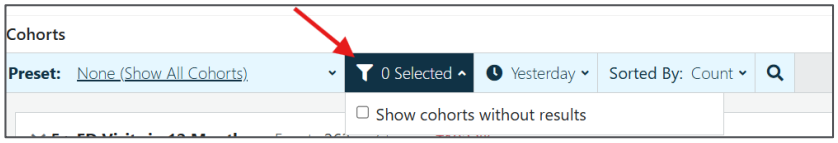
Cohort Preferences

Utilize customization options above the Cohorts to change the views.



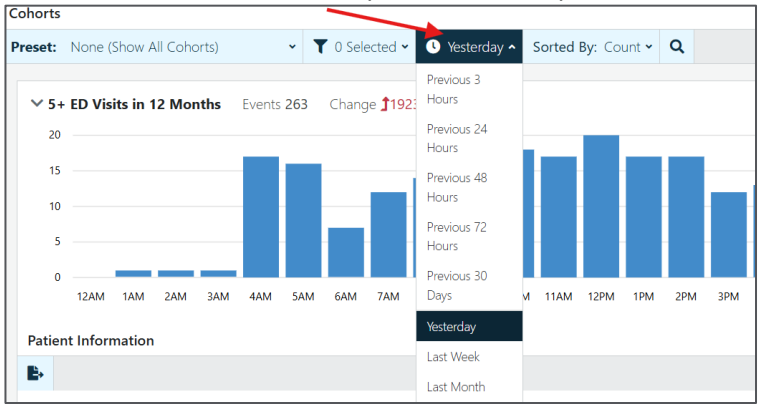
Filter

By default, this page only displays cohorts that have relevant patient events during the selected time frame. This filter also allows the option to also show cohorts without results on the page if this applies.



Adjust timeframe

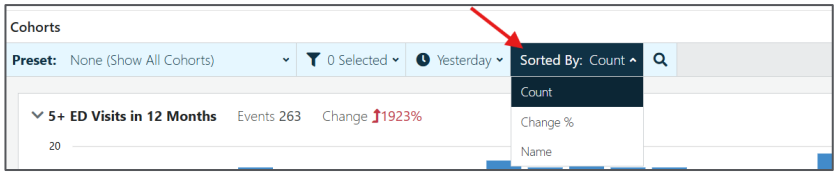
Allows for the selection of the period in which patient cohort activity is displayed.



- Previous 3 Hours – three hours from the current time
- Previous 24 Hours – twenty-four hours from the current time
- Previous 72 Hours – seventy-two hours from the current time
- Yesterday – the period from 12:00am to 11:59pm yesterday (shows no content from today)
- Last Week – the period from 12:00am on Sunday of last week to 11:59pm on Saturday of last week (shows no content from the current week)
- Previous 30 Days – thirty days from yesterday (shows no content from today)
- Last Month – the previous calendar month (shows no content from the current month)

Adjust Sorted By

Cohorts are traditionally sorted on the page by the number of events within the selected time frame (highest to lowest). The sort order can be adjusted by selecting Count, Change %, or Name (alphabetically). Selecting Name once will sort A to Z. Selecting Name again will sort the list Z to A.



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Create Presets

Users can create presets to view customized cohorts. Presets can be saved at the facility level as well as an individual level and accessed from this dropdown. To create a New Preset, click Create New Preset.

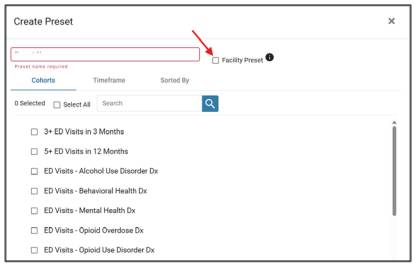


A box will pop up with options to:

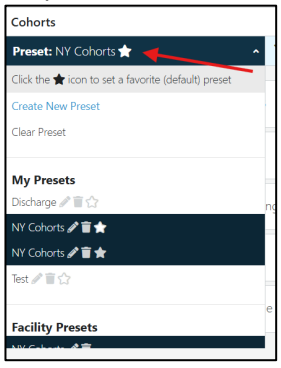
- Name the preset
- Choose Cohorts
- Adjust timeframe
- Select how to sort the preset.

Once the options are selected, determine if the Facility Preset should be checked:

- Check the Facility Preset box to apply to entire facility.
- If the box is not checked it will only apply to the individual user account.



Once all selections are made, click Save Preset. Your custom Preset should now display in the Preset dropdown. Use the Star icon to select a favorite Preset, which will display as your default upon login.



Cohort Customization

Users may request customized Cohorts based on criteria such as specified diagnoses, or time frame for readmission. Submit requests to HealtheConnections Support.

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